

INSTRUCTIONS:

Please complete the information below and email the completed form to: service@amber.co.nz
Once this form has been received we will email you back a **job docket** which must be enclosed and the **Job Number (JN#)** clearly noted on the address label. The return address will be stated on the email.

CUSTOMER DETAILS:

Company Name:

Amber Account Number:

Contact Name:

Phone / Mobile:

Company Address:

Company E-mail:

EQUIPMENT DETAILS:

Brand:

Model:

Serial Number:

Warranty Repair
*Please attach PROOF OF PURCHASE
when emailing this form.*

Date of Purchase:

Purchased From:

Chargeable Repair

Fault Description: *Please provide as much information about the fault as possible to assist in replicating and repairing the issue*

REPAIR NOTICE:

During the process of repair, some or all your stored data may be lost.

Please ensure that you have saved this data elsewhere prior to repair.

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired.

Refurbished parts may be used to repair the goods.

If quote for non-warranty repair is rejected a service fee plus freight charges will apply.

Service Department
Amber Technology NZ